

Public Comments Received for Case Number: 2025-00257
Response Wednesday, September 24, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Public Comments

Tuesday, September 23, 2025

From: Connie
City: Louisa
State: KY
Zip: 41230

Comments:

Eastern Kentucky is already being price gouged by Kentucky power. Eastern Kentucky pays the highest rates in Kentucky. This is causing serious financial distress for everyone. Do not raise the rates. If Ky power greed is so important maybe they need to leave this area and allow another company provide services.

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Tuesday, September 23, 2025

From: William Compton
City: Pikeville
State: KY
Zip: 42502

Comments:

East Kentucky can not afford the proposed rate hike that Kentucky Power is proposing.

As a whole, American Electric Power has reported record quarterly profits saying there has been a substantial increase in profits from the previous year. This is in contradiction to their claim in the rate case by their statement "Kentucky Power's current rates are not fair, just, and reasonable; do not permit the Company to operate successfully, to maintain its financial integrity, to attract capital, or to compensate its investors for the risks assumed;"

Kentucky Power has stated a rate increase is necessary because of declining population. The last rate increase request also pointed out a declining population. The rate increases will continue to force the population away, which they will use to justify more rate increases in the future. Kentucky Power claims this will allow them to continue the Kentucky Economic Development Surcharge and Home Energy Assistance Program. These programs are clearly not doing their intended function if rate payers leave because the rates are unaffordable.

This rate request is far in excess of current inflation levels, and even more than the average income increase of East Kentucky rate payers since the last rate increase.

Kentucky Power is contributing to their own rate payer loss because of their rate hikes. Corporate executives have benefited while East Kentucky rate payers have suffered, having to choose power over medicine or food. The Public Service Commission referred to the last rate increase as "excessive and disturbing." Since that time, rate payers are now recovering from a flood which has still left many businesses closed.

If this rate increase and future rate increases are approved, more rate payers will leave the area, with Kentucky Power requesting another increase because of population loss. The AEP CEO had an approximate total compensation of \$13 million in 2024. East Kentucky rate payers cannot pay more in electricity cost to pay for the AEP CEO.

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Received through Public Comments

Tuesday, September 23, 2025

From: April Hensley
City: Lost Creek
State: KY
Zip: 41348

Comments:

We the people of Eastern Kentucky cannot afford yet another rate increase all the while Kentucky Power/American Electric Power is posting record profits. They keep adding riders and fees and local city governments are also adding local taxes and fees. On every residential and especially on commercial bills there are at least \$100.00 extra in additional taxes and fees. Its absurd in an already struggling area. Commissioner Angie Hatton should be fully aware of this being an Eastern Kentucky native. We need help not higher rates that will only drive away more businesses and people who cant afford to stay because of these ridiculous electricity rates! In the summertime no ones electricity bill should be \$600.00 or more! I ask you deny this rate increase and roll the last increase back along with that rider, please.

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Received through Consumer Services Tuesday, September 23, 2025

From: Veronica Brown
City: Louisa
State: Ky
Zip: 41230

Comments:

They are asking for yet another rate increase. You all keep approving these increases and our poor community cant afford anymore hikes. We cant afford our families cant afford it. Please do something to help Eastern ky families.

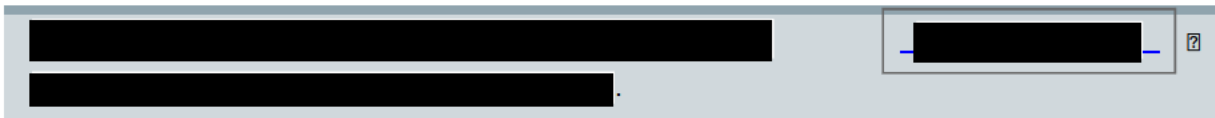
From: [PSC Public Comment](#)
To: [Jordan Abrams](#)
Subject: RE: Case No. 2025 - 00257 Kentucky Power
Date: Wednesday, September 24, 2025 8:57:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Jordan Abrams [REDACTED]
Sent: Monday, September 22, 2025 11:22 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025 - 00257 Kentucky Power



To whom it may concern,

I am writing to strongly oppose the proposed 14.9% increase in residential power bills by Kentucky Power. As a customer, I should not be held responsible for businesses leaving the area or for paying off debts that Kentucky Power has chosen to take on. My most recent bill even included a 5% fee to cover a loan KY Power took out, which is both unfair and unacceptable.

Our region already faces some of the highest electric rates in the entire state. These excessive costs are driving residents away, which in turn forces more businesses to close or relocate. If this pattern continues, Kentucky Power will face even greater financial challenges as the customer base continues to shrink. Raising rates only accelerates this cycle.

I urge Kentucky Power to find alternative solutions to manage its financial obligations without placing an additional burden on the hardworking families of Eastern Kentucky. Please have KY Power reconsider this increase for the long-term health of both your customers and your company.

Sincerely,

Jordan Abrams, resident of Boyd County

From: [PSC Public Comment](#)
To: ["Sandy Hanshaw"](#)
Subject: RE: Case No 2025-00257 Kentucky Power
Date: Wednesday, September 24, 2025 8:57:00 AM

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Thank you for your interest in this matter.

From: Sandy Hanshaw [REDACTED]
Sent: Monday, September 22, 2025 9:31 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No 2025-00257 Kentucky Power

[REDACTED]

[REDACTED]

Charles and Sandra Hanshaw

[REDACTED]

Ashland Ky 41102

Please do not approve the rate increase!

Many in our area are impoverished as it is. My husband took early disability and is not working at his job anymore.

Get [Outlook for iOS](#)

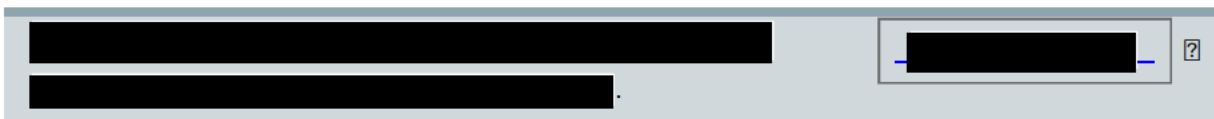
From: [PSC Public Comment](#)
To: [Alexia S](#)
Subject: RE: Power
Date: Wednesday, September 24, 2025 8:57:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Alexia S [REDACTED]
Sent: Tuesday, September 23, 2025 7:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Power



Dear Sir/Madam,

I am writing to express my deep concern regarding the recent electricity rate hikes and the continued financial burden they are placing on our community. Case No. 2025-00257 Kentucky. As you are well aware, the area you serve is one of the poorest in the United States, and yet, we are consistently faced with some of the highest energy costs in the country, especially when considering the percentage of income required to pay our bills.

For many households in our area, each increase in utility rates is a step closer to financial ruin. The current situation is unsustainable. While your company continues to raise rates, the economic conditions in our community continue to worsen. Our residents are struggling with job losses, plant closures, and a general lack of economic opportunity. It is deeply concerning that we, as customers, are now expected to make up for the financial shortfall created by these closures and corporate decisions. This is neither fair nor just.

It is clear that these rate hikes are disproportionately affecting the most vulnerable members of our society. Instead of fostering community growth and stability, these increases exacerbate

the already dire situation, leaving many families to make painful choices between paying for basic needs like food, healthcare, or electricity.

I implore you to reconsider the impact of these hikes, especially on the poorest communities you serve. We understand that energy costs are influenced by a variety of factors, but it should not fall on our struggling community to shoulder the burden of your company's financial challenges. The economic reality for many of us is that these bills have become unaffordable, and further increases will only deepen the cycle of poverty and hardship.

I urge you to work with local government officials, community leaders, and advocacy groups to find a solution that does not place an undue burden on those who are already suffering. This is not just a matter of business; it's a matter of social responsibility and compassion. We are asking for your understanding and immediate attention to this critical issue.

Thank you for taking the time to read and consider this urgent concern. I hope you will take the necessary steps to address the hardships facing our community and find a way to make energy costs more equitable for all.

Sincerely,
Alexia L. Smith

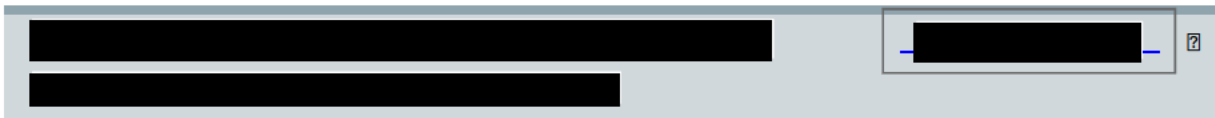
From: [PSC Public Comment](#)
To: [Amber Pratt](#)
Subject: RE: (Case No. 2025-00257 Kentucky Power) Opposition to Any Proposed Rate Increases
Date: Wednesday, September 24, 2025 8:58:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Amber Pratt [REDACTED]
Sent: Tuesday, September 23, 2025 11:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: (Case No. 2025-00257 Kentucky Power) Opposition to Any Proposed Rate Increases



To:
American Electric Power (AEP)

Dear AEP,

We are writing on behalf of three families in our community to express our strong opposition to any proposed utility rate increases in our area.

Simply put, we cannot afford it.

Many of us are seniors and low-income residents who are already forced to make impossible choices between paying for groceries, medical needs, prescriptions, and utility bills. Any additional financial burden would be devastating.

We were told that the lottery, Sandy's gambling initiatives, and other revenue streams would benefit our area. So far, they have not. The promises made have not translated into real relief for the people who need it most.

Please consider the real impact that rate hikes have on working families, retirees, and those living on fixed incomes. We urge you to find other solutions and keep utility rates stable.

Sincerely,

The Pratt Hanners household

Property addresses :

[REDACTED]

[REDACTED]

[REDACTED]

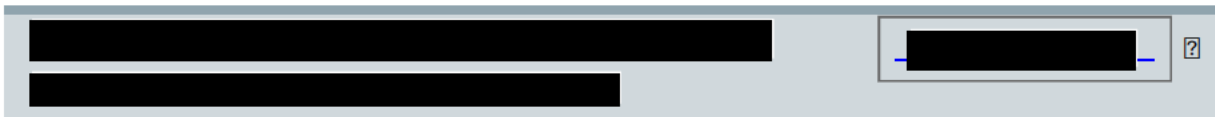
From: [PSC Public Comment](#)
To: [Larry Muncy](#)
Subject: RE: Case number 2025-00257
Date: Wednesday, September 24, 2025 8:59:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Larry Muncy [REDACTED]
Sent: Tuesday, September 23, 2025 4:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



Please consider not approving the increase requested by Kentucky Power Company. The people of Eastern Kentucky are already struggling to meet the needs of their families due to declining jobs in the coal industry. The elderly citizens on a fixed income are already struggling to pay the high cost of utility bills. A rate increase will devastate the ability of many families to provide a comfortable environment for their families. Thank you for your consideration.

Larry Muncy

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